Complaint form

(*Please fill out this form and send it back if you would like to claim the goods within the legal time limit. The form must be printed, signed and sent scanned to the e-mail address below, mailed back or sent back together with the return shipment*.)

Kamila Harris Home E-shop:
Online store: https://luxusni-povleceni.com/
Company: Kamila Harris Home s.r.o.
Registered office: Za Poříčskou bránou 390/18, Prague 8 - Karlín 186 00
IČ / DIČ: 06807330 / CZ06807330
E-mail address: info@luxusni-povleceni.com
Telephone number: 420 - 605 107 640

Consumer:
Name and surname: _____
Address: _____
Telephone: _____
Email: _____

Exercising the right from defective performance (Complaint)

On _____ I created an order in your E-shop Shop.kamilaharrishome.com/. I ordered and paid for the following product from you: _____
_____
However, the product I purchased had the following defects:
_____
_____
_____

I request that you handle the claim as follows (*please indicate your choice*):
a) Replacement by new goods without defects, or by the missing part of the goods _____
b) Reasonable discount from the price _____
c) Withdrawal from the contract _____

At the same time, I ask you to issue a written confirmation of the complaint, stating when I exercised this right, what the content of the complaint is together with my right to repair / exchange, and subsequently confirmation of the data and the method of handling the complaint.
1. Order date _____
2. Date of receipt _____
3. Order number_____
4. The funds for the order, or for the delivery, were sent in the following manner _____
_____
and will be returned as similarly (*However in case you prefer the funds sent to a bank account, please send the account number here*): _____

In (Town) _____Date _____

(Signature) _____

List of attachments:
1. Invoice for ordered goods